neveco
The ones who do IT.

OVERVIEW

At Neveco, we work hard to build what we call our " Recommended Technology Platform". We know that using products across this platform will give you a great platform to operate your business from. We know this because we have many years of experience and we also are registered business partners with these brands. We use many of these products and services below to run our own company.

Our engineers are trained in and keep up to date with technology across this core set of products to make sure that we can quickly, efficiently, and expertly assist you with working with those products.

We also maintain a strong network of contract engineers that we can call on for specific expertise in high level or advanced customisation of these core services.

RECOMMENDED TECHNOLOGY PLATFORM

- HPE Servers, Switching and Storage
- HP Desktops & Laptops
- HPE Simplivity HCI
- Ubiquiti Networking and Switching
- HP, Ricoh, Xerox Printers and Copiers
- MikroTik Routers
- Fortinet UTM Firewalls
- ESET Protect, Sentinel One
- Veeam Backup and Replication
- Cove Data Protection
- Microsoft Surface

- APC by Schneider Electric
- Microsoft 365 and Microsoft Azure
- Microsoft Server Platforms (latest release including Exchange and SQL)
- VMWare Virtualisation Platform – vSphere ESX
- Microsoft Virtualisation - Hyper-V
- Microsoft Windows 10 and above
- Microsoft Office 2019 and above
- Cove Data Protection
- 2tel Phone Systems and NBN Connections
- Yealink, GrandStream
- 3CX PABX

THIRD PARTY VENDORS

Whilst we pride ourselves on our troubleshooting skills and abilities to solve many different types of technical problems, please bear in mind that for 3rd party products outside our Recommended Platform, it may take us some extra time to familiarise ourselves with managing and supporting these products.

If the issues can and should be supported by the 3rd party vendor, then we may help you liaise with the vendor directly to get the problem solved in the most efficient and timely manner for you.

We may still be able to purchase items from other vendors at your request (depending on whether our distributors stock it), however if any unforeseen issues arise in the setup, installation, and ongoing use, we may need to invoice you separately for this time.

THIRD PARTY APPLICATIONS

- 3CX Desktop Client

- Adobe Reader

- Cove Data Protection

- ESET Anti-Virus Agent

- FortiClient VPN / EMS

- Google Chrome

- ITSupportPanel

- Microsoft Software

- Microsoft 365 Desktop Apps

- Microsoft Edge

- Microsoft Teams

- OneDrive

- Remote Desktop

- Mozilla Firefox

- Printix Client

- Sentinel One EDR Agent

- TeamViewer

- Veeam Backup & Replication

- Yealink USB Connect

- Zoom